
LEGAL CONDITIONS

Deadline for registration

There is no deadline for registration and there are no additional fees during the summer. After noon on Friday, you must call the Centre for a registration the following week for day camp or any services.

2023 Discount policy/ Chêne-Bleu Day Camp

Family discount: \$12 off for the 2nd child and any other children from the same family. The child who is registered in the largest number of weeks is the one considered the 1st child.

Services discount: \$10 off when you buy two optional services at the same time (daycare and meals). This rebate doesn't apply for daily services.

Pincourt resident discount: \$30 off per week per child applicable on all programs at Chêne-Bleu day camp.

2023 Payment terms

Through internet via the Centre's website (registration interface powered by SmartRec):

1. Online registration fees of \$20 per child;
2. Payment option #1: Payable in full in one payment by credit card (Visa/Mastercard).
3. Payment option #2: Payable in payments (40% at registration + balance in equal payments the 1st of each month until July 1st 2023) by credit card (Visa/Mastercard).

By mail or in person at reception:

1. Registration fees of \$30 per child;
2. Payment option #1: Payable in full in one payment by check or credit card (Visa/Mastercard).
3. Payment option #2: Payable in payments (40% at registration + balance in equal payments the 1st of each month until July 1st 2023) by postdated checks or credit card (Visa/Mastercard).





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There will be no registration at the counter this year because the administration office is closed until further notice.

Checks without funds or postdated payments will be refused.

In all cases, a \$20 fee will be charged.

Late fee

Any delay in picking up your child at the end of the day will result in a \$5.00 fee for every 15 minutes late. These fees will be automatically charged to your SmartRec account.

Any early arrival of your child in the morning, if he/she is not registered for daycare, will result in a fee of \$5.00 per 15-minute period. These fees will be automatically charged to your SmartRec account.

Registration modification

There are no charges for one or more modifications to your registration.

Registration confirmation and downloadable additional information

The paid invoice is a confirmation of the registration. You have the responsibility to download the information in the left margin of the page of the camp selected on our web site.

People who don't have an email will receive their invoice and the additional information by mail (if requested) or in person at reception.

Refund policy

If there is a cancellation prior to the delivery of the service, **file administration fees of \$20 per week and per camper will be kept.** After the beginning of the delivery of the service, there are no refunds.

During camp, if there are any accidents or sickness, the lost days of service will be refunded at pro rata (with a doctor's note).



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The costs will be reimbursed in total if the activity is canceled by the camp.

Registration fees are not refundable.

Waiting list

When a group is full, you will be able to put your child on a waiting list. As soon as a spot becomes available, we will contact you to inform you. You will have 24 hours to make a decision and no additional fees will be charged except for the difference in cost (\pm) if your child is already registered in another program that same week.

Returning a camper home

The camp management holds the right to have a camper return home if the child's behavior is deemed unacceptable, and this for the interest of both the camp and the camper. In this case, the refund given will be based on the number of days used, minus the registration fees. You can consult the camper life code in the left margin of the selected camp.

Abusive use of equipment and infrastructure

The camp management holds the right to invoice parents of an offending participant replacement or repair fees for any abusive use of equipment and infrastructure.

Personal effects

The camp management is not responsible for any lost or damaged personal items.

Emergency transport

In case an emergency transport is needed to a health care establishment, the cost incurred will be the child's parents' responsibility.

