

## **LEGAL CONDITIONS**

#### CHÊNE-BLEU DAY CAMP

## **Deadline for registration**

There is no deadline for registration and there are no additional fees during the summer.

## 2021 Discount policy/ Chêne-Bleu Day Camp

Family discount: \$12 off for the 2<sup>nd</sup> child and any other children from the same family. The child who is registered in the largest number of weeks is the one considered the 1<sup>st</sup> child.

Pincourt resident discount: \$30 off per week per child applicable on all programs at Chêne-Bleu day camp.

#### 2021 Payment terms

Through internet via the Centre's website (registration interface powered by AMILIA):

- 1. Online registration fees of \$20 per child;
- 2. Payment option #1: Payable in full in one payment by credit card (Visa/Mastercard).
- 3. Payment option #2: Payable in payments (40% at registration + balance in equal payments the 1st of each month until July 1st 2021) by credit card (Visa/Mastercard).

#### By mail or in person at reception:

- 1. Registration fees of \$30 per child;
- 2. Payment option #1: Payable in full in one payment by check, cash, credit card (Visa/Mastercard), or Interac (in person only).
- 3. Payment option #2: Payable in payments (40% at registration + balance in equal payments the 1st of each month until July 1st 2021) by postdated checks or credit card (Visa/Mastercard).





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There will be no registration at the counter this year because the administration office is closed until further notice.

Checks without funds or postdated payments will be refused.

In all cases, a \$20 fee will be charged.

#### **Registration modification**

There are no charges for one or more modifications to your registration.

#### Registration confirmation and downloadable additional information

The paid invoice is a confirmation of the registration. You have the responsibility to download the information in the left margin of the page of the camp selected on our web site.

People who don't have an email will receive their invoice and the additional information by mail (if requested) or in person at reception.

### **Refund policy**

If there is a cancelation prior to the delivery of the service, file administration fees of \$20 per week and per camper will be kept. After the beginning of the delivery of the service, there are no refunds.

During camp, if there are any accidents or sickness, the lost days of service will be refunded at pro rata (with a doctor's note).

The costs will be reimbursed in total if the activity is canceled by the camp.

Registration fees are not refundable.

#### Waiting list

When a group is full, you will be able to put your child on a waiting list. As soon as a spot becomes available, we will contact you to inform you. You will have 24 hours to make a





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decision and no additional fees will be charged except for the difference in cost (±) if you child is already registered in another program that same week.

#### Returning a camper home

The camp management holds the right to have a camper return home if the child's behavior is deemed inacceptable, and this for the interest of both the camp and the camper. In this case, the refund given will be based on the number of days used, minus the registration fees. You can consult the camper life code in the left margin of the selected camp.

### Abusive use of equipment and infrastructure

The camp management holds the right to invoice parents of an offending participant replacement or repair fees for any abusive use of equipment and infrastructure.

#### Personal effects

The camp management is not responsible for any lost or damaged personal items.

#### **Emergency transport**

In case an emergency transport is needed to a health care establishment, the cost incurred will be the child's parents' responsibility.



